

# IMPORTANT PHONE NUMBERS

## EMERGENCY NUMBERS

Emergency.....	911
Terrebonne Parish Office of Homeland Security and Emergency Preparedness.....	985-873-6357
FEMA.....	800-621-3362
American Red Cross.....	504-620-3105
Pre-Disaster Food Stamps Registration.....	1-888-524-3578
Road Closure Information.....	1-800-469-4828
Louisiana Information.....	211
Louisiana State Police Troop “C”.....	985-857-3680
Chabert Medical Center.....	985-873-2200
Terrebonne General Health Systems.....	985-873-4141
Poison Control.....	1-800-222-1222
Terrebonne Parish Community Hotline.....	1-844-916-4737

## LOCAL NUMBERS

Terrebonne Parish Consolidated Government.....	1-800-35-HOUMA/985-868-5050
Terrebonne Parish Sheriff’s Office.....	985-876-2500
Houma Police Department.....	985-873-6371
Terrebonne Parish Council on Aging.....	985-868-8411
Terrebonne Parish School Board.....	985-876-7400
Terrebonne Parish Utilities Department.....	985-873-6755
Terrebonne Parish Public Works.....	985-873-6735
Terrebonne Parish Animal Shelter.....	985-873-6709
SLECA.....	1-800-256-8826 / 985-876-6880
Entergy.....	1-800-ENTERGY/800-968-8243
ATMOS.....	1-888-286-6700 / 1-800-692-4694
City of Thibodaux Gas.....	985-446-5021 / 985-446-7216
South Coast Gas.....	985-872-0376

## IF PARISH OR STATE OFFICIALS TELL YOU TO EVACUATE

- Leave as soon as possible.
- Make a Family Communication Plan. Tell someone outside of the storm area where you are going.
- Take emergency supplies, clothing, and blankets/sleeping bags to shelter.
- Protect your home by unplugging appliances and turning off electricity and water.
- Turn off the main electrical power switch.
- Turn off the main water valve and disconnect the hose.
- Turn propane tanks off.

## AFTER A STORM

- Stay tuned to local radio or television for information from your local or state officials.
- Twitter: [www.twitter.com/tohsep](https://twitter.com/tohsep)
- Facebook: Terrebonne Parish Office of Homeland Security & Emergency Preparedness
- Instagram: TerrebonneOSHEP
- Youtube: [tohsepla](https://www.youtube.com/tohsepla)
- Website: [www.tpcg.org](https://www.tpcg.org), [www.tohsep.com](https://www.tohsep.com)
- Return home only after state or local officials advise that it is safe to do so.



## DURING A HURRICANE OR TROPICAL STORM WATCH OR WARNING

- Listen to radio/television for storm progress reports.
- Check emergency supplies.
- Fuel your car.
- Board up windows and check tie-downs on your travel trailer or mobile home.
- Turn refrigerator and freezer to coldest settings.
- Store drinking water.
- Review evacuation plan.

## RADIO FREQUENCY SYSTEM

### LOUISIANA EMERGENCY ALERT SYSTEM

The following radio stations are key participants in the Louisiana Emergency Alert System. In the Event of an emergency, these stations will broadcast emergency information.

**ALEXANDRIA**  
AM 970 (KSYL)  
AM 580/FM 96.9 (KZMZ)  
FM 93.1 (KQID)

**BATON ROUGE**  
AM 1150 (WJBO)  
FM 102.5 (WFMF)

**CROWLEY**  
FM 102.9 (KAJN)

**HOUMA**  
FM 106.3 (KXOR)  
FM 96.7 (KCIL)  
AM 1490 (ESPN)

**LAFAYETTE**  
FM 99.9 (KTDY)

# EVACUATION ZONES

## Zone 1

- a.) All areas south of the Pointe-aux-Chenes Floodgate
- b.) All areas south of the Bayou Terrebonne Floodgate in Lower Montegut
- c.) All of Isle de Jean Charles
- d.) All areas south of the Bayou Petit Caillou Floodgate including Cocodrie
- e.) All areas south of the Morganza to the Gulf levee road ramp on Four Point Road in Lower Dulac
- f.) All areas south of the Lower Dularge Floodgate

## Zone 2

- a.) All of Pointe-aux Chenes
- b.) All of Montegut south of Pointe-aux Chenes Road (Hwy 665)
- c.) All of Chauvin south of Sarah Road (Hwy 58)
- d.) All of Grand Caillou and Dulac south of the Combon Bridge
- e.) All of Bayou Dularge south of Marmande Canal

## Zone 3

- a.) All areas south of the Bourg-Larose Hwy (Hwy 24) and Klondyke Road
- b.) All areas south of the Duplantis Bridge in Upper Little Caillou
- c.) All areas of Grand Caillou south of Thompson Road and Thompson Road Extension
- d.) All areas of Bayou Dularge south of the Dularge Highrise Bridge along Highway 315

## Zone 4

- a.) All areas of East Houma and Bourg, south of the Intracoastal Waterway

## Zone 5

- a.) All areas south of four-lane U.S. Highway 90, including all of West Houma, Bayou Black, Gibson, Donner and Chacahoula.

## Zone 6

- a.) All areas north of four-lane U.S. Highway 90 including Schriever and Gray



# OFFICE OF HOMELAND SECURITY & EMERGENCY PREPAREDNESS

## HURRICANE PREPAREDNESS GUIDE



## “THE FIRST 72 HOURS ARE ON YOU”

During a storm, services may not be available, transportation may be cut off and roads may be inaccessible. In some cases, you may be forced to evacuate. Be ready to respond to any situation by assembling and maintaining a Disaster Supply Kit with enough food, water, and other supplies for each person in your family for 72 hours. It may take up to 72 hours for relief supplies to be delivered to Terrebonne Parish.

### A DISASTER SUPPLY KIT IS ONE OF THE MOST IMPORTANT ASSETS THAT YOU AND YOUR FAMILY CAN HAVE PREPARED. AN EXAMPLE OF A FULLY STOCKED DISASTER SUPPLY KIT SHOULD INCLUDE THE FOLLOWING:

(AT MINIMUM, A THREE DAY SUPPLY)  
Water, non-perishable food, formula, and diapers for infants, first aid kit, clothing and bedding, tools and emergency supplies, cash or travelers checks, flashlight and extra batteries, non-electric can opener, utility knife; fire extinguisher (ABC-type), shut-off wrench to turn off household gas and water, sanitation supplies, Official DOTD Highway Map, entertainment, important family documents, inventory of valuable household goods and important telephone numbers, and family records (birth, marriage, death certificates).

### FOR HELP BUILDING YOUR DISASTER SUPPLY KIT, GO TO [WWW.GETAGAMEPLAN.ORG](http://WWW.GETAGAMEPLAN.ORG)

Store your kit in a convenient place known to all family members. Keep a smaller version of the supply kit in the trunk of your car. Change your stored water supply every six months so it stays fresh. Replace your stored food every six months.

Re-think your kit and family needs at least once a year. Replace batteries, update clothes, etc.

Keep these items in a waterproof container that can be easily transported from your home to your car and your safe place. Assemble your kit now to allow for immediate action during an emergency.

# GET EMERGENCY NOTIFICATIONS VIA PHONE, TEXT AND EMAIL

To sign up for **EMERGENCY AND COMMUNITY NOTIFICATIONS** through **TERREBONNE ALERT**, visit [tohsep.com/terrebonnealert](https://tohsep.com/terrebonnealert) and click sign up to begin your registration.

**TERREBONNE PARISH**  
[www.tohsep.com](http://www.tohsep.com)

## PUBLIC SHELTER INFORMATION

Shelters are operated by trained individuals and ensure that the safety, security, and basic needs of its residents are met. What to bring to a shelter?

- Change of clothing, blanket, and pillow for each family member.
- Your disaster supply kit, including food, medications, comfort items, and special items for infant or elderly family members.

### WHAT NOT TO BRING?

- There are no weapons, drugs or alcohol allowed.

## INSTRUCTIONS FOR SPECIAL NEEDS PATIENTS

For residents who have medical special needs, or will need transportation during an evacuation of Terrebonne Parish, please contact the Terrebonne Council on Aging at **(985) 868-8411**.

To pre-register for Disaster Food Stamp assistance, please call **1-888-LA-HELP-U (1-888-524-3578)**.

## SEVERE WEATHER TERMS TO KNOW...

Natural disasters most likely to occur in Louisiana, particularly in low-lying areas bordering the Gulf of Mexico, include hurricanes and flooding due to heavy rains. Residents should be familiar with several terms that describe severe weather conditions. To learn more visit [www.weather.gov/safety/hurricane-ww](http://www.weather.gov/safety/hurricane-ww)

### STORM SURGE/TROPICAL STORM/HURRICANE WATCH

Adverse conditions are possible in the specified areas of the **WATCH**, usually within 48 hours. May be applied to thunderstorms, tornadoes, floods, or hurricanes.

### STORM SURGE/ TROPICAL STORM/HURRICANE WARNING

Adverse conditions are expected in the specified area of the **WARNING**, usually within 36 hours. May be applied to thunderstorms, tornadoes, floods, or hurricanes.

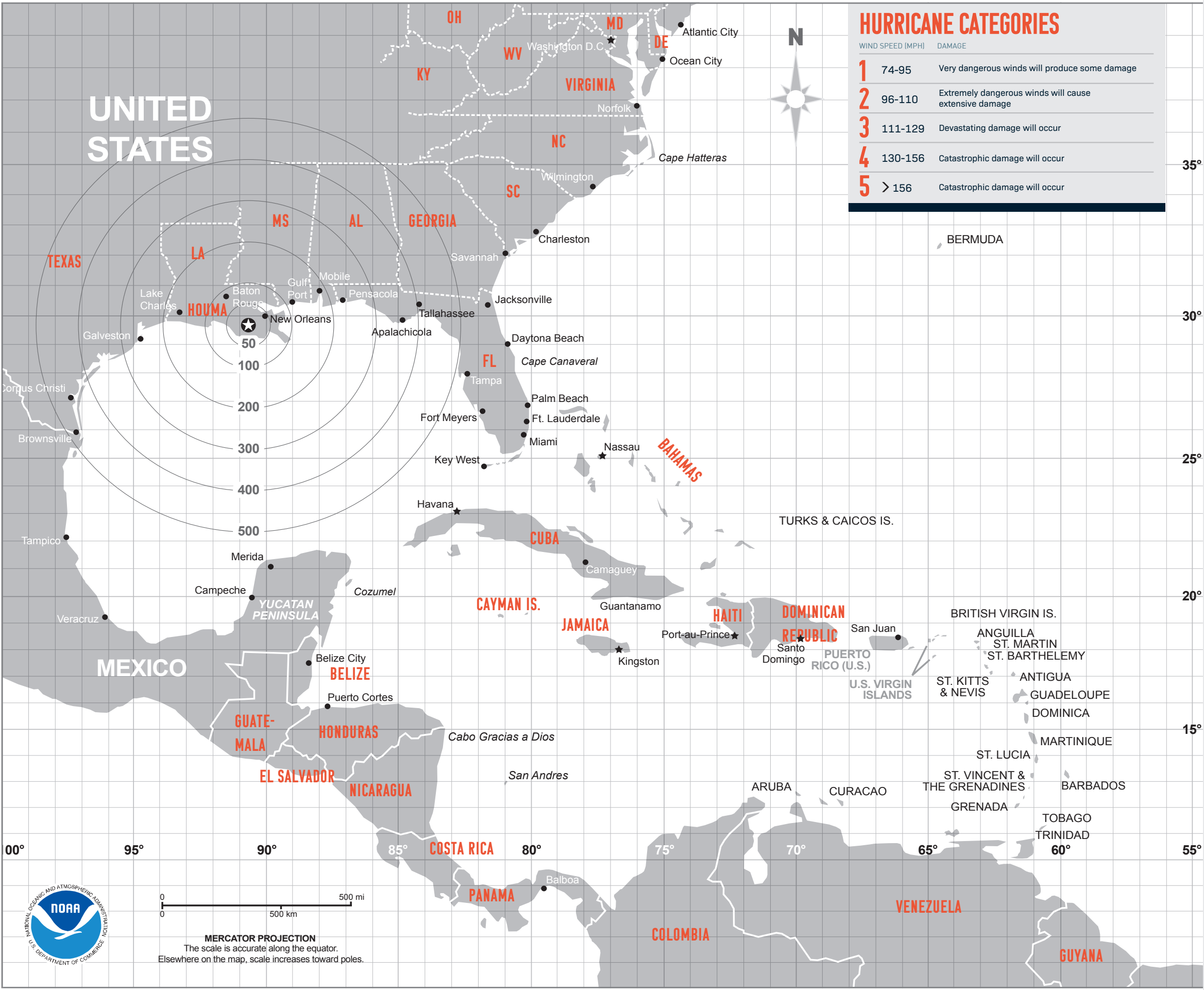
## PREPARING YOUR ANIMALS

Making plans for your family is extremely important. Don’t forget to plan for the animals in your life, too!

- The location of your evacuation destination may or may not accept pets, so call ahead and check. Animal shelters will be set up in various parts of the state on an “as-needed” basis. The Louisiana Department of Agriculture & Forestry works year round with the Louisiana State Animal Response Team (LSART) to provide sheltering opportunities. Species-specific disaster preparedness advice is available at [www.lsart.org](http://www.lsart.org).

- Create a disaster readiness kit for your animal that includes food, water, first aid supplies, feeding supplies and other items that are necessary to keep your animal comfortable for at least 3 - 5 days.

- Remember, animal ownership is a responsibility! Be ready to take care of your whole family.



## HURRICANE CATEGORIES

	WIND SPEED (MPH)	DAMAGE
1	74-95	Very dangerous winds will produce some damage
2	96-110	Extremely dangerous winds will cause extensive damage
3	111-129	Devastating damage will occur
4	130-156	Catastrophic damage will occur
5	> 156	Catastrophic damage will occur

## TERREBONNE PARISH

OFFICE OF HOMELAND SECURITY  
& EMERGENCY PREPAREDNESS  
985-873-6357

## HOW TO TRACK A HURRICANE

**A**dvisories are numbers consecutively for each storm, and describe the present and forecast position and intensity of the storm. Tropical cyclone advisories are issued at six-hour intervals—at 4am, 10am, 4pm and 10pm Central Daylight Time. Bulletins provide additional information. Each message gives the name, eye position, intensity and forecast movement of the tropical cyclone. Hurricane eye positions are given by latitude (for example, 13.2 degrees North) and longitude (for example, 57.8 degrees West), to the nearest one-tenth of one degree.

### TO PLOT THE LOCATION OF A STORM:

- Find the latitude of the storm (the first coordinate in the pair), and locate the horizontal line on the map that matches this latitude.
- Find the longitude (the second coordinate in the pair, usually followed by a W or E), and locate the vertical line on the map that matches this longitude.
- Find the place on the map where the two lines intersect. This is the location of the storm eye. Draw a symbol at this spot, and note the advisory number, eye position, intensity, forecast direction of movement, the date and time next to the symbol.

Hurricanes can change direction very quickly and can cause damage far away from the exact landfall location. Residents should pay close attention to the forecast error cone that can be found on the current hurricane forecast tract from the National Hurricane Center at [www.nhc.noaa.gov](http://www.nhc.noaa.gov). The cone contains the probable path of the storm center but does not show the size of the storm. Hazardous conditions can occur outside of the cone.

## HURRICANE WARNING CHECKLIST

Freeze-dried food  
Ice chest, Water  
Battery-powered radio  
Flashlight  
Batteries  
Fuel, First aid kit  
Sleeping bag  
Matches, Candles  
Prescription medications

Eyeglasses  
Items for infants and elderly  
Pet food and supplies  
Backup of computer on external hard drive  
Checkbook, cash and credit cards  
Map of area

LOUISIANA  
citizen corps

